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## Responsible Tourism Policy

Aware of the importance of maintaining sustainable tourism development, and assumed the principles and objectives specifically adopted at the World Summit on Sustainable Development 2015, COP 21 and the World Charter for Sustainable Tourism + 20, POL VIATGES, S.L. undertakes to carry out a sustainable management of its activities, by adopting commitments aimed at preventing, eliminating or reducing the impact of our facilities and activities, both internal and external, as well as optimizing the sustainability of the establishment by improving its behaviour with the environment.

In the same sense, our entity has adopted the following Responsible Tourism Policy, by means of which it undertakes to comply with the requirements established in the BIOSPHERE membership, which includes, among other things, the legal requirements that regulate the effects generated by tourism activity.

Likewise, we are committed to motivating and training our staff with training and awareness actions on the principles of Responsible Tourism, to promote good environmental practices in the environment and participate in external activities, and to report both internally and externally on the progress and environmental actions of the company.

Likewise, our establishment expresses the commitment to fight against sexual exploitation or any other form of commercial exploitation and harassment, in particular of children, adolescents, women and minorities; and we are committed to adopting universal accessibility measures.

One of our main objectives is to perfect sustainable management, assuming continuous improvement commitments in all areas of sustainability: social, economic and environmental, as well as customer satisfaction. To this end, future expansion projects of facilities or activities will be subject to sustainability and efficiency criteria in the use of resources.

This Responsible Tourism Policy will be updated whenever circumstances require, adopting and publishing new sustainability objectives in both cases.

Signed  
(General Director)  FRANCESC ALBA

Date: 26 APR 2021